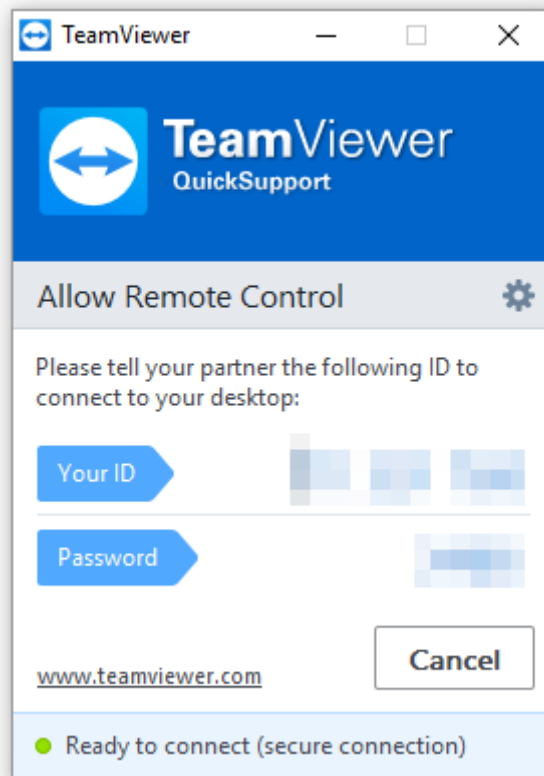


# Remote Support with Teamviewer

To give the best support we use Teamviewer to work with you directly. If requested by a member of our support team please use following Teamviewer QuickSupport file based on Teamviewer version 12. There is no **need to install** this tool. This is **double-click** and run only.

You can use it beside your Teamviewer 13 installation.



## Download Link

- [teamviewer12\\_qs.exe \(12 MB\)](#)
- [teamViewer12\\_qs.zip \(12 MB\)](#) (if the above download is blocked)

If you want to check the consistency of `teamviewer12_qs.exe` here are the checksums:

- md5: 692dff991182dcd4a29f47f987ae1c7e
- sha1: 84e8c590e7ae2d2b82122c27d11d51e818525319
- sha256: 185584c9b91e49890851b6b14f3eebf6b5d30791e73924fbaa142538d7914cc1

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