

Frequently Asked Questions

Does the NetModule Router connects automatically to the Connectivity Suite Initial connection from the NetModule Router to the Connectivity suite requires a provisioning. To execute the provisioning the NetModule router requires a provisioning configuration provided by the Connectivity Suite. After initial connection the router connects automatically to the Connectivity Suite also after loss of connectivity. For more detailed instruction read the instruction manual.

How many devices can be connected to the Connectivity Suite?

At the moment the Connectivity supports 140 Tenants with a maximum of 150 devices per Tenant.

Does the Connectivity Suite supports third party routers?

At the moment the Connectivity supports only NetModule routers to manage software and configuration. Third party routers can be integrated based on request.

What interfaces does the Connectivity Suite monitor?

At the moment the Connectivity Suite monitors the Ethernet interfaces. In future additional monitoring functions to monitor serial/III interfaces or Digital I/Os will be added.

What does the Connectivity Suite costs?

The cost are depending on the number of devices connected. The Connectivity Suite is based on SLA with annual fees. Please contact sales@netmodule.com for further information.

Can I access my End Devices?

The Connectivity Suite provides a service access to directly access devices in the Tenant or Home network. However its not possible at the moment to access end devices directly.

What is the difference between a Cloud Router and the Connectivity Suite ?

If you have been working with the Cloud Router, you might want to know what the difference is between the two solutions.

Cloud Router

In the Connectivity Suite the Cloud Router is represented as a Tenant. Note that the Connectivity Suite can have more than one Tenant.

Remote Station

A Remote Station is called Device in the Connectivity Suite.

Control Station

A Control Station allows the user to connect directly with the Remote Station in the Cloud Router. The Connectivity Suite allows to download the Service Access Configuration, which can be used to connect to the Remote Station via the CLI or web interface of the connected device

Devices

In the Cloud Router the Device is the equipment that is connected to the Remote Station. These are called End Devices in the Connectivity Suite.

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